Army Contracting Agency Report Card and Evolution

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HQ, ACA ISO 9001:2000 CERTIFIED

Why ACA Was Created

- Meet warfighter needs through contracting and support "Installations as Flagships"
- Compliment our two main customers: IMA and NETCOM
- Be the "center of excellence" for installation and IT contracting through continuous innovation and process improvement
- Enable enterprise contracting strategies

Accomplishments

- Master Contract Suites
  - CONUS support base services
  - Netcom IT (Microsoft, cell phones & pagers)
  - IMA (security guards, furniture refurbishment)
  - Iraq security guards
  - Office Supplies

- Awarded 40% more dollars with 5% less staff in first year and 20 % more in in 2nd year (projected reduction ultimately of 10%)

- Contract obligations: 5.7B FY02, 9.13B FY03, 11.4B FY04 and projected to be 15B in FY05

- Achieved cost efficiencies while consolidating actions

Accomplishments (con't)

- Establishment/Operation of Customer Partnership Council
- Exceeded Small Business Goals
- Support to OEF/OIF in CONUS and overseas
- Excellent ICE Rating of 93%
- ISO 9000 certified

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ISO 9000 Process

- Oversight team recommended HQ ACA pursue certification
- Process took nine months from initiation to certification
- Benefit: Standardization of processes, and increased quality and efficiency
- ISO complements Lean Six Sigma – currently a SECARMY initiative

Regional Accomplishments

- ITEC4
  - Award of RFID multiple BPA for common integrated logistics structure
  - 31 awards made in support of DTS

- Northern Region
  - Supported President Reagan's Funeral and President Bush’s inauguration
  - Mobilization/Dix Forward Operating Base

Regional Accomplishments (con't)

- Southern Region
  - Awarded CONUS Support Base Services Contract (SB Set Aside)
  - Awarded contracts to support training at Camp Shelby and Ft Stewart on FAST TRACK (average of 17 days)

- The Americas
  - Supporting Columbian Military for soliciting new helicopter in support of war on drugs
  - Awarded contract in support of SOUTHCOM in support of Disaster Management and Humanitarian Assistance programs.

Regional Accomplishments (con't)

- Pacific
  - Made Humanitarian Assistance Award for construction of Vietnam Center for Disabled Children
  - Support services for mobilization of 25ID

- Korea
  - Successfully supported deployment and transformation of 2nd ID
  - Upgraded billeting and office space in support of UNC-Military Armistice Commission move to DMZ

Regional Accomplishments (con't)

- Europe
  - Supported 60th anniversary of D-day
  - Awarded bridge contract and in process of awarding new intelligence support services contract

- Southwest Asia
  - Support OIF II, III, IV rotations doubling workload with level staff
  - Sustained CFC-A mission doubling current workload with level staff

Contingency Contracting Accomplishments

- Job Book for contingency contracting personnel
- Mission essential task list Draft mission training plan/ARTEP
- Assisted CASCOM on FM 3.100-21, Contractors on the Battlefield
- Helped J4 draft DoDD and DoDI for managing Kr on the battlefield.
- Implemented policy for emergency essential DA civilians

Contingency Contracting Accomplishments (con't.)

- Modular force structure for CCO teams, commands and PARCs Quartermaster Branch support for 92A G1 Contracting NCOs.

- Prototype CCO team equipment package prototype in Iraq today!

- AUSA Convention 2004 theme: "Army Contingency Contracting."

- First Army Contingency Contracting Conference April 05.

Customer Training/Education

- LNOs
  - Acquisition Planning Assistance
  - Market Research
  - Contractors in the workplace
- COR Refresher Training
- Source selection panel training
- Funding challenges
- Advise on offloading
- Assistance in Statement of Work preparation

Partnering with USAR

- ACA has a consolidated central Reserve contracting office at Ft. Dix, NJ and satellites to best serve USAR customers
- We provide training for 2 week duty assignments at our DOC locations
- We train contracting Reservists with National Training Center rotations
- Installation and soldier support contracting is truly an integrated mission

Customer Service

- ICE Rating Overall: 93% in FY03/4
- ACAs most critical metric
- Customer visits
- LNOs
- Surge capability
- Partnership Council
- Strategize to meet stringent timelines

Customer Service (con't)

Conclusion

- ACA made significant progress in 1st two and a half years
- ACA was designed to support the IMA regions, NETCOM, Mission Commanders and SWA/USARSO
- The success of any future transformation will depend upon the continued hard work of our quality workforce – thanks for all you do